

AZURE COASTAL CLEANING

Terms of Service

Effective Date: September 2, 2026 | Sarasota, Florida

1. Acceptance of These Terms

These Terms of Service ("Terms") govern your use of the Azure Coastal Cleaning website and any request, booking, quote, communication, or cleaning service arranged through us. By accessing the website, submitting a service request, approving a quote, or purchasing services, you agree to these Terms. If you do not agree, do not use the website or services.

2. About Azure Coastal Cleaning

Azure Coastal Cleaning provides cleaning services in Florida, including residential cleaning, vacation and short-term rental cleaning, commercial cleaning, and post-construction cleaning. Service availability, pricing, and coverage areas may change.

3. Quotes, Bookings, and Approval

A website submission or requested appointment is not guaranteed until Azure Coastal Cleaning confirms or approves the booking. Quotes may be based on information supplied by the customer, including property type, size, bedrooms, bathrooms, condition, requested services, and access requirements.

If the actual condition, size, scope, or access needs differ materially from the information provided, we may revise the price, estimated duration, staffing, or scope before or during service. We will seek customer approval when a material additional charge is required.

4. Customer Responsibilities

- Provide accurate contact, property, access, and service information.
- Provide safe and lawful access to the property at the scheduled time, including any needed gate, lockbox, parking, or entry instructions.
- Secure cash, jewelry, firearms, medications, confidential documents, fragile valuables, and other high-value or sensitive property before service.
- Disclose known hazards, damaged surfaces, pests, biohazards, unsafe conditions, or areas that should not be cleaned.
- Ensure utilities reasonably required for the service, such as water and electricity, are available unless otherwise agreed.

5. Service Scope and Results

We will perform the services described in the confirmed booking, quote, invoice, or other written service description. Cleaning results can vary based on age, wear, staining, material condition, prior maintenance, and other factors. We do not guarantee removal of every stain, odor, discoloration, buildup, or permanent condition unless expressly agreed in writing.

6. Independent Contractors and Service Personnel

Azure Coastal Cleaning may use employees, independent contractors, or other authorized service personnel to perform cleaning services. Azure Coastal Cleaning remains the customer's point of contact for bookings, customer service, and payment unless otherwise stated.

7. Pricing, Payment, and Tips

Prices are shown or communicated before service when reasonably possible and may include applicable fees or taxes. Payment is due according to the invoice, checkout page, or other written payment terms provided for the booking. By providing a payment method, you authorize charges that you approve for the service.

Optional tips are voluntary. When a tip is designated for the cleaner or cleaning team that performed the job, Azure Coastal Cleaning intends to pass that tip to the applicable service personnel, subject to payment processing adjustments, chargebacks, or legal requirements.

8. Cancellations, Rescheduling, and No-Access Appointments

Customers should cancel or reschedule as early as possible. Azure Coastal Cleaning may establish a cancellation, late-cancellation, lockout, or no-access fee and will disclose any applicable fee before it is charged. We may also reschedule service because of severe weather, unsafe conditions, staffing emergencies, property access problems, or other circumstances that reasonably prevent service.

9. Damage, Breakage, and Service Concerns

Please report any claimed damage, breakage, missing item, or material service concern as soon as reasonably possible after the appointment and provide supporting details or photographs when available. We may inspect the issue and determine an appropriate response based on the circumstances. Normal wear, pre-existing damage, inherent defects, unstable items, and conditions not caused by our service are not our responsibility.

10. Prohibited Use of the Website

You may not misuse the website, attempt unauthorized access, interfere with website operation, submit fraudulent bookings, impersonate another person, use automated means to abuse the booking system, or use the website for unlawful purposes.

11. Website Information and Third-Party Services

The website may use or link to third-party services for functions such as payments, scheduling, maps, communications, analytics, or other business operations. Those providers may have separate terms and policies. We are not responsible for third-party websites or services that we do not control.

12. Intellectual Property

Unless otherwise stated, the Azure Coastal Cleaning name, branding, website text, graphics, logos, and original website content are owned by or licensed to Azure Coastal Cleaning and may not be copied, republished, or commercially used without permission, except as permitted by law.

13. Disclaimer of Warranties

To the fullest extent permitted by law, the website is provided on an "as available" basis. Except for commitments expressly stated in a confirmed service agreement, quote, or applicable law, Azure Coastal Cleaning disclaims implied warranties relating to the website and services to the extent such warranties may lawfully be disclaimed.

14. Limitation of Liability

To the fullest extent permitted by law, Azure Coastal Cleaning will not be liable for indirect, incidental, special, exemplary, or consequential damages arising from use of the website or services. Nothing in these Terms excludes or limits liability that cannot legally be excluded or limited under applicable law.

15. Indemnification

To the extent permitted by law, you agree to be responsible for losses, claims, or expenses arising from your unlawful misuse of the website, your material breach of these Terms, or inaccurate or unsafe property instructions supplied by you, except to the extent caused by Azure Coastal Cleaning's own conduct.

16. Governing Law

These Terms are governed by the laws of the State of Florida, without regard to conflict-of-law principles. Any dispute will be handled in a court of competent jurisdiction unless the parties separately agree to another lawful dispute-resolution process.

17. Changes to These Terms

We may update these Terms from time to time. The updated version will be posted on the website with a revised effective date. Changes apply prospectively unless otherwise required by law.

18. Contact

For questions about these Terms or your service, contact Azure Coastal Cleaning through the contact information or contact form published on our website.

Website notice: This document is intended as a general website policy for Azure Coastal Cleaning and is not a substitute for advice from a licensed Florida attorney regarding your specific operations.